



Privacy Policy of MyStoryStones.co.uk

1) We hate spam!

- i) We will not sell, rent, exchange or give your email address to anyone for the purpose of sending you marketing emails.
- ii) We will not disclose your contact information to any third parties other than for order processing, delivery and customer service or feedback purposes. We are totally committed to protecting your privacy. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998).
- iii) However, unless we are negligent, we will not be liable for unauthorised access to information supplied by you.
- iv) Cookies are used on this shopping site to keep track of the contents of your shopping cart. They are also used after you have logged on as part of that process.
- v) Data collected by this website is used to:
 - i) Take and fulfil customer orders.
 - ii) Only disclose information to third-parties for goods delivery and customer service or feedback purposes.
- vi) We may send you follow-up emails from time to time. However, you may opt out of receiving such emails by using the unsubscribe link or instructions at the bottom of any such email and you can ask for personal data to stop being recorded.

2) Payment Security

- i) All of our online transactions are processed securely by our merchant service provider, PayPal. Your credit card number will be encrypted when your order is placed using SSL encryption protocols. Our merchant providers then inform us of just the outcome of that transaction.

3) Telephone Orders

- i) We will never ask you for credit or debit card details. We may ask you for your PayPal registered email address in order to send you a PayPal payment request or alternatively ask you to send a crossed cheque with full contact details.

4) Legal Disclaimer

- i) Though every effort is made to preserve your privacy, we may need to disclose personal information when required to by law. If it is deemed necessary that such action needs to be taken, we will comply with judicial proceedings should a court order or legal process be served on us or should we have a good faith belief that such action is necessary.